

FIRE RESCUE ■ SPACE COAST AREA TRANSIT ■ PUBLIC WORKS ■ COUNTY DOG PARK OPENS

INSIDE

MOVING AHEAD
with County Manager
Howard Tipton

ANNUAL REPORT
BREVARD COUNTY
GOVERNMENT

20
13

ANNUAL REPORT • 2012

LOOKING BACK
2012 Highlights &
Accomplishments



COASTAL HEALTH SYSTEMS OF BREVARD



25th
ANNIVERSARY



Seasoned, Professional Ambulance Services.

As Brevard County's exclusive provider of non-emergency ambulance services, Coastal Health Systems makes important connections every day for the citizens of our community. For 25 years, our staff of trained professionals has safely transported hundreds of thousands of patients to and from various healthcare providers here in Brevard County and across our state and nation. Every day of every year, Coastal is on duty and playing a key role in Brevard's medical transportation system.

Accreditation Matters.

Since receiving initial accreditation by the Commission on Accreditation of Ambulance Services (CAAS) in 2006 it remains Coastal's continuous goal to maintain the highest level of excellence. In 2012 Coastal was awarded its third national accreditation and will enjoy another three years as one of only nine CAAS accredited ambulance services in Florida to achieve this accreditation, considered to be the gold standard in the ambulance industry. While difficult, the standards that must be met for this accreditation demonstrate Coastal's steadfast dedication to the community and its hospital partners in quality.

Vision for the Future.

As a leader in the field and an organization that is committed to meeting the needs of our region and community, Coastal has consistently sought out the latest methods and acquired the most modern equipment available to enhance the quality of our services. From specialized stretchers and equipment for the safe transport of bariatric patients with their challenging transportation requirements, to safeguarding patient care documentation through the use of electronic Patient Care Reports, Coastal is focused on excellence and the use of the most modern technology in all aspects of patient care.

Partners in Healthcare and Community.

Coastal Health Systems is a truly unique not-for-profit organization in partnership with Brevard's hospitals and County leadership. Operating under the vision and guidance of a Board of Directors with members from Brevard hospitals and with the important oversight of the Board of County Commissioners, Coastal must meet the highest professional and service standards and remain capable of responding to the needs and vision of the county's health care and emergency services professional's alike. Coastal exemplifies the level of collaboration that exists within our community to deliver the high quality of service that our hospitals demand, our county leadership expects and our citizens deserve.



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Welcome to INSIDE Brevard County Government

INSIDE magazine gives a detailed look into what your county government has done for you over the last year.

I think that you are going to be very pleased to see that we have been extremely busy these past 12 months doing what we can to maintain the outstanding quality of life to which Brevard County residents have become accustomed. Thank you to the businesses whose generous support of this publication made it possible to share this important news without the use of any County taxpayer funds.

In 2013, we plan to continue making strides in the right direction. The future of the Space Coast is bright and we want to make sure that we capitalize on all the opportunities that become available to us. I would like to see us “jump-start” long overdue projects that will improve transportation logistics for existing and new businesses while supporting initiatives that boost economic growth through partnerships between tourism and non-tourism industries. We may face some challenges along the way but my fellow commissioners and I promise to work hard to achieve our goals and constantly improve our community.



Enjoy this look back at 2012, but more importantly, look ahead to the great things in store for Brevard County in 2013.

~ Andy Anderson, County Commission Chair

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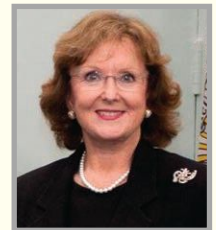
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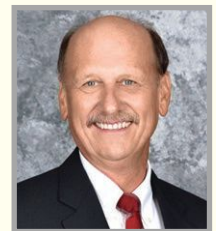
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● BABCOCK STREET MIDTOWN

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● OLDE EAU GALLIE ARTS DISTRICT

The emerging arts district is leading a resurgence of opportunities for residents and visitors to enjoy cultural treasures and preserve small-town traditions.



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BREVARD

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MyRegion is a partnership network of governments, businesses, and institutional leaders that work together to build a better future for residents and businesses throughout Central Florida.

Two years ago on this very page we touted initiatives taken toward “Becoming More Business-Friendly.” Brevard County Government partnered with the Economic Development Commission of Florida’s Space Coast, and that effort resulted in streamlining numerous permitting processes known as SNAP (Simplified Nimble Accelerated Permitting) to better serve our community’s economic recovery. Our message then ended on a prophetic note: “Brevard County is Open for Business!” Flash forward to 2013, and that statement has now triggered a campaign of regional proportion throughout Central Florida, the 18th largest region in the Country and home to a population of more than 3.8 million. The “Open for Business” campaign is the first of its kind in the nation. The initiative is a public-private collaboration to improve their respective roles in the development process. It’s a program that enables government and business to actively remove barriers that challenge the business climate without adversely impacting the quality of our communities.

This partnership addressed the challenge of streamlining and unifying 93 individualized permitting and licensing application processes throughout Central Florida by:

- Creating consistent base standards, which allow businesses to deal with multiple jurisdictions with minimal process variation.
- Promoting a positive proactive climate among review staff, which exemplifies the public-private partnership.
- Providing a pre-application meeting, which offers the opportunity for business to evaluate development proposals with local government input prior to the business incurring substantial design costs.
- Establishing an Ombudsman, which serves as a single point of contact for applicants to help keep projects moving through the process.
- Creating concrete timelines for project reviews with predictable scheduling for construction process.
- Minimizing application review and approval steps, saving businesses time and money by streamlining the process.
- Implementing regular evaluation of application review and approval processes, which ensure that best business practices are being utilized.
- Creating a sounding board for businesses and governments to provide feedback, which reflects the commitment and the strength of the public-private partnership.



Brevard County is one of seven counties and 24 cities that have been certified in Central Florida as “Open for Business” by MyRegion. MyRegion is a partnership network of governments, businesses, and institutional leaders that work together to build a better future for residents and businesses throughout Central Florida. We recognize our integral role, not only in improving our local economic development, but strengthening regional economic condition as well. We continually strive to improve our development process and are dedicated to helping businesses open more rapidly and more efficiently.

The bottom line — Brevard County is “Open for Business!”



County Manager Howard Tipton and
Board of County Commissioners
Chairman Andy Anderson

**"“WE HAVE WHAT
EVERYONE WANTS,
INCLUDING OF
COURSE ACCESS
TO THE FINAL
FRONTIER —
SPACE.”**

~ HOWARD TIPTON,
BREVARD COUNTY MANAGER

As the single-largest local government funder of economic development activities on the Space Coast, Brevard County government can point to responsible and accountable financial contributions that show a strong commitment to growing our county's business base. But the county's growth efforts extend far beyond monetary support: Government initiatives increasingly are addressing cooperation among various groups and beyond county borders.

The resulting vision for Brevard's future includes more than any one group could accomplish alone. Take, for example, a Merritt Island redevelopment near Merritt Square Mall. District 2 Commissioner Chuck Nelson's vision for a stormwater project that could lead to a redevelopment of this important business center demonstrates how local government can play a role that's a win-win-win. In this case, we reclaim land formerly used for stormwater for business development; we create a new water feature that improves treatment of stormwater before going into the Indian River Lagoon as well as providing a beautiful lake for the Veteran's Memorial Park; and we create the opportunity for the private sector to develop new waterfront housing/retail while supporting a Mall makeover. The County's Community Redevelopment District for Merritt Island, as well as partnerships with the State Department of Transportation for improvement to State Road 520, are also key to the multi-faceted approach to economic redevelopment.

This project offers a picture of a progressive attitude of county staff and elected officials working with business leaders to move our economy forward. They are willing to look at what is and ask, "What can it be?" Commissioner Nelson commented that, "The Veteran's memorial Park project is a truly innovative approach to redevelopment of Merritt Island's outdated business district. By upgrading the treatment of stormwater runoff at an offsite location, we'll meet the new, higher pollution reduction standards and business owners will be pre-permitted to improve or expand, saving months of time and providing a more efficient use of valuable commercial property," Nelson said. "The expansion of the park with a lake as its center piece will be icing on the cake."

A similar effort is being pursued among business and government leaders to redevelop Miracle City Mall in Titusville. While the private sector drives much of the change, the public sector plays a large role in terms of providing roads and other infrastructure, simplifying procedures and encouraging development.

Brevard County government is at the forefront of fostering such change by promoting cooperation among groups within the County, as well as between organizations regionally. Such collaboration is crucial to staying current in a world that's increasingly interconnected. Most companies that come to Brevard plan to do business in more than one county in Central Florida. So Brevard County government partnered with the Economic Development Commission of Florida's Space Coast to streamline permitting processes. The effort has spread to neighboring counties in Central Florida so that a company that, for example, wants a permit to build in Osceola County can quickly obtain permission to build the house in other counties that share

processes. Known as "Open for Business," the public-private collaboration is the first of its kind in the country. The resulting streamlined permitting process, known as SNAP (Simplified Nimble Accelerated Permitting) removes barriers that challenge the business climate without hurting the quality of the community. "Brevard is part of the East Central Florida region, an economy that is the 20th largest in the United States," Tipton said. "Just think about the business of tourism for a moment and regional impacts. Orange County brings in 55 million tourists to their county every year. What a tremendous opportunity we have to expand our tourism footprint by marketing to people already on vacation less than an hour away."

Business recruitment efforts, spearheaded by the EDC with strong support from the County Commission, have been flourishing even as the County and the nation struggled out of recession. "They've had their best years when we needed them the most," Tipton said, noting some of the additions like the Harris Corporation's expansion and new facility as well as jet maker Embraer's new engineering center, both of which are in Melbourne, Bertram Yachts' relocation to Merritt Island from Miami, and aerospace company Professional Aircraft Accessories' expansion in Titusville.

"These companies understand the talented workforce we have, the competitive business environment we offer, and the superior quality of life that no one can beat," Tipton said. "We have what everyone wants, including of course access to the final frontier – space, and if we continue to work hard we will continue to have success in the years to come." ♦

THE COUNTY IS
TALKING TO THE
OWNER OF THE
MERRITT SQUARE
MALL ABOUT
REDESIGNING THE
EXISTING BUILDING
INTO A MORE
MODERN OUTDOOR
SHOPPING
EXPERIENCE WITH
GREEN SPACE
AND SIDEWALKS
BETWEEN RETAIL
PARCELS





We may not give it much thought during our daily routine, but an efficient and safe network of roads is critical for our existence. "Our quality of life depends on roads," said John Denninghoff, director of Brevard County's Public Works office.

"We use them to go to work, to go shopping, to go to the doctor's office and for police and fire rescue to come to us," Denninghoff added. "We depend on the road network for just about everything."

Public Works is the county office tasked with keeping the roads—and traffic—flowing. The office administers the design and construction of transportation improvement projects funded through the gas tax, bond money and locally collected impact fees. The office maintains the 1,117 lineal miles of paved roadways and their landscaping; important both for safety and visual appeal, and is also in charge of the upkeep of the county's many drainage structures, such as ditches and canals.

The old adage of looking for a silver

lining inside every cloud is particularly appropriate for the Brevard County Public Works office, where Denninghoff and his staff have found not just silver, but gold, in today's tough economic climate.

A lean economy means that contractor bidding for major road improvements such as the on-going South Wickham Rd. widening project are so competitive that the Public Works office has been able to save millions of dollars that are being channeled into other needed projects. "Because of the down economy, the South Wickham Rd. project came in at a far lower cost than anticipated," said Denninghoff. "The economy has helped us a lot. We've been able to shift funds from this project to do more projects and get them to construction, so we're getting a bigger

bang for our bucks while at the same time having a positive impact on the economy."

The winning bid on the Wickham Rd. widening came in a cool \$1.5 million under budget. "We can now go build a couple of intersection improvement projects," said Denninghoff. The 2 ½ -year Wickham Rd. project will add a turn lane to the very busy four-lane road. Plans for the road widening began 10 years ago, well before the economy took a turn south. Parts of Wickham Rd. see traffic that totals as much as 45,000 vehicles daily. Compare that number with traffic on I-95, which averages between 55,000 and 60,000 vehicles every 24 hours and you can easily understand the dire need for the improvements.



If there is anything good to be said about lean times, is that, as far as road construction goes, they can have a very positive snowball effect on projects. Like Wickham Rd. improvements, the Pineda Extension was budgeted to cost much more than it ultimately did. Original budget for the Pineda project was \$20 million, but thanks to competitive bidding, costs were whittled down to \$12 million. "We were able to fund the Wickham Rd. project with that money," said Denninghoff.

Additional savings were realized even with smaller projects such as the 2012 improvements at the intersection of Hollywood Blvd. and U.S. 192. "We had allocated \$1 million and it came in at only \$350,000," said Denninghoff.

The next major project to leave the drawing board will be the widening of Barnes Blvd. in Rockledge from two to four lanes. Savings in competitive bidding from the Wickham Rd. project will help Barnes Blvd. become a reality. Several intersection improvement projects in Titusville and Port St. John will also benefit. Improvements are to be made at the intersections of Grissom Rd. with Canaveral Blvd., Port St. John Parkway



and Bridge and Camp Rds. Improvements may include adding turn lanes, sidewalks or by-pass lanes to improve the safety of the particular intersection. "With intersections, it's all about safety, capacity and efficiency," said Denninghoff. "These are very cost-effective improvements."

The extra dollars come at a critical time for the Public Works office, since a slow economy also means motorists are more attracted to vehicles that offer better mileage, thus reducing their gasoline expenses. Less gasoline purchased translates into less gas tax revenue, the major source of funds for county road improve-

ments. The current moratorium on impact fees presents additional challenges to keep the roads in shape. "We have diminishing resources to take care of and expand our road network," said Denninghoff.

Like very smart shoppers, the Public Works office maximizes available resources to keep improving the network of roads and help the economy at the same time.

"It makes you feel good to make a big difference both for commuters and local workers," said Denninghoff. "Many workers wouldn't be working today were it not for our road projects. We're helping many families." ♦



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in Florida, including the latest arrival Disney Fantasy in 2012.

Increasing revenues enable the Port Authority to re-invest in infrastructure to maintain the Port's momentum as a job generator. In addition to opening a new cruise terminal in 2012, the Port Authority is preparing for an increase in cargo business by launching new cargo piers in 2013 and pushing forward to widen and deepen the channel for improved navigation by modern-era ships.

As part of redevelopment of The Cove, the Port also opens two exciting visitor attractions in 2013 — a much-awaited seven-story Welcome Center with multiple observation decks and interactive exhibits unique to the Space Coast and a concert-ready outdoor amphitheatre. ♦



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FLYING FROM MELBOURNE INTERNATIONAL AIRPORT SAVES TIME AND MONEY

Savvy Space Coast travelers learned the secret to saving time and money long ago. Flying from Melbourne International Airport is cheaper and easier than taking a lower fare offered out of Orlando International Airport.

A simple cost comparison reveals that any fare savings quickly evaporate upon closer examination. Let's look closely at the numbers.

GETTING THERE. The drive to Orlando from Brevard County ranges from 45 to 67 miles, depending on where you call home. Based on an average 21.5 mpg* and fuel costs around \$3.40 per gallon, the drive to OIA sets you back \$7 to \$11 each way. That doesn't include the wear and tear on your car.

Want to leave the driving to someone else? The average taxi ride costs about \$50, plus tip.

PARKING. Get ready to subtract another \$7 from your savings. At Melbourne International Airport parking is just \$10 a day and you're just steps away from check in. At OIA, the cheapest rate you'll find that doesn't require you to lug your luggage a mile is \$17 a day.

TIME. Your time has value. How much? The median hourly wage in Brevard County was \$20.95 in 2011**. That's what is lost on your hour-long drive to OIA.

A QUICK REVIEW OF THE MATH:

+ \$7 to \$11 for gas
+ \$17 a day for parking
+ \$21 in potential wages lost
on the hour-long drive
= \$49 each way

So that bargain fare is costing you about \$100 more assuming you pay for only one day's parking.

Now let's look at the benefits of flying from your own back yard. Melbourne International Airport is easy to get to, parking is across from the terminal and red-shirted Passenger Service Agents greet you at the door to offer any assistance you might need. You'll find shorter lines at airline check-ins, TSA security and baggage claim. What's more, the friendly relaxed atmosphere at Melbourne International Airport is sure to make your travel a pleasure, not a chore.

So next time you're tempted by that lower fare out of OIA, do the math. ♦

* The average fuel economy for all light vehicles offered for sale in the U.S. in 2012 was 21.5 mpg, according to researchers at the University of Michigan. ** Median wage estimate for the Palm Bay-Melbourne-Titusville metropolitan statistical area, according to U.S. Bureau of Labor Statistics.



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Brevard County Fire Rescue



ALWAYS READY... SAVING LIVES AND PROPERTY

BY MARIA SONNENBERG

Firefighters are like members of a sports team. To be successful, they must excel as a well-coordinated unit, yet maintain the ability to make individual split-second decisions. The similarities end there, however, for unlike a sports team intent on maneuvering a ball, the goal of firefighters is the critical business of saving lives and property. Training, training and yet more training gives Brevard County firefighters the edge they need to react decisively and with confidence when seconds can make a dramatic difference in outcome.

On average, about 20 to 25 rookie firefighters annually join the county's 500+ emergency response personnel who last year responded to more than 78,000 fire and emergency calls. To be hired, recruits must at minimum possess an EMT license and be a State of Florida certified firefighter. That's just for starters, for these new hires are about to begin extensive training that will prepare them for anything any emergency will throw at them. "When you become a Brevard County

firefighter, minimum doesn't cut it," said District Chief William Burns. "The standard of training we require from new firefighters is higher than what is required by the state. It's very intense." Firefighters not only must know how to save the lives of others without endangering their own lives in very different and always difficult rescue situations, but they must do so while carrying 80 pounds of equipment.

Comprehensive training simulations help them gain years of experience in a matter of days. Brevard County Fire Rescue provides the most true-to-life

incident command training program in the Southeast. The Incident Command Training Center, one of only three Blue Card Command Training Centers in Florida, prepares participants to effectively manage any emergency scene imaginable. This benchmark of firefighter training has been used globally for more than three decades. The Command Training Center is quickly becoming the gold standard used by other fire departments seeking certification for their rescue personnel in Type 4 and 5 fires, the residential and commercial conflagrations that make up 95% of all fire calls.

Using computer simulation scenarios, firefighters gain the experience to make critical decisions. During an intensive, three-day simulation certification lab, firefighters witness 100 to 150 different types of fires. Most importantly, they learn to operate as different members of the firefighting team, so they will know how to work together to produce a safe and efficient resolution. A 50-hour online course, an additional requirement for Brevard firefighters, reinforces the lessons learned.

Eight times a year, firefighters also participate in three-hour, multi-company evolutions to further enhance their team work. Brevard County firefighters are also trained at the county's unique flash-over lab. A flash-over refers to the deadly phenomenon that takes place when everything in a room ignites at the same moment. "You only have a few little cues to take evasive action," said Burns. "If you pick up on the cues, you can anticipate the event, and that can make a big difference in controlling the fire." Located at Inspiration Way at the end of Eau Gallie Blvd., the flash-over lab effectively recreates this form of fire, but allows firefighters to observe safely. "It teaches them the movement of the smoke and how the flames are changing," said Burns.



"When you become a Brevard County firefighter, minimum doesn't cut it... The standard of training we require from new firefighters is higher than what is required by the state. It's very intense."

— District Chief William Burns

Additional training in specific aspects of emergency response further enhances rescue staff's abilities. Every two years, Brevard's Emergency Management Services (EMS) personnel are mandated to log in 32 hours of didactic education on EMS procedures and 32 hours of hands-on training on high-risk procedures such as intubation. Because bodies of water (lakes, canals, pools, etc.) are part of Space Coast life, Brevard County Fire Rescue "drown-proofs" all its firefighters by training them on surviving falls in pools. "We're the only agency in Brevard County that requires this," said Burns. "Firefighters learn techniques to save themselves if they get into a situation where smoke prevents them from seeing the pool and they fall into the water wearing their gear."

The 1998 wildfires that swept over

Brevard made all too real the need for all Brevard firefighters to receive a minimum of 40 hours of training in battling wildfires. All Brevard County firefighters, from chief to new recruits, are certified in wild land firefighting.

Brevard County Fire Rescue operates the only state-recognized Specialized Response Team in the county. Housed at Station #48 in West Viera, the Special Operations Team is composed of certified hazardous materials technicians. The team serves the entire county during situations such as terrorism events, building collapses, hazardous materials spills, nuclear emergencies and heavy vehicle extrication.

The rigorous, continuous training demanded of all Brevard County firefighters has created a formidable force of individuals able to save lives regardless of the emergency. ♦



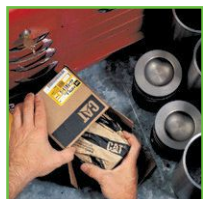
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SPACE COAST AREA TRANSIT CONNECTING BREVARD

BY MARIA SONNENBERG

2012 was one for the record books for Space Coast Area Transit, the county's public transportation system. "It was our first two-million boarding year," said Transit Director Jim Liesenfelt. "To be precise, we had 2,061,000 boardings in 2012."

In 2007, Brevard's public transit system inched over the one million mark. Five years later, usage has doubled. In 2010, Space Coast Area Transit welcomed its 10 millionth rider since the system was launched in 1985. "Now we have over 15 million," said Liesenfelt, "8,100 passengers board the buses on a daily basis. In number of boardings per hour, we're equivalent to transportation systems in cities the size of Houston or Phoenix."

It's a very different transportation system from the one Liesenfelt knew when he first arrived in Brevard as a temporary intern back in 1991. With no fixed route bus service, no weekend service, and no service after 6 p.m. on weekdays, Space Coast Area Transit had a reputation for primarily serving a home-bound, elderly population. In the last 20 years, the service evolved as the country blossomed. Sixteen fixed bus routes now connect all parts of Brevard 14 hours a day, from 7 a.m. to 9 p.m., six days per week. Unlike the old days, when the senior citizens were the bulk of the ridership, today's Space Coast Area Transit riders represent a cross-section of ages. Only about

10 percent of riders are 60 or older. The system's primary users are in the 20-to-44 year-old age bracket and need the buses to get to work or school.

As an added convenience, bike racks attached to the front of the buses allow passengers to bring their own bikes. "We find that seven percent of riders use the racks because they need bikes to complete the commute to their jobs," said Liesenfelt. "Many of our riders have entry-level, low-income jobs." Sixty percent of riders have incomes under \$25,000. These individuals cannot comfortably afford to buy and maintain an automobile, which costs \$6,311 annually to operate, as estimated by the American

Automobile Association. Instead, they use buses to link to jobs and the rest of the world. Business is brisk on most of Brevard's bus routes. Route 25, which connects Melbourne with Palm Bay, averages 45 boardings per hour, equivalent to public transportation boardings in Boston. Currently, buses run once every hour, and the county's transit system is exploring options to increase service. Not surprisingly, Space Coast Area Transit is considered a model transportation system by many metropolitan areas since it was designed to be more than a collection of bus routes.

By offering wheel-chair accessible Paratransit curb-to-curb service, the local transit system provides a critical service for passengers whose mobility issues negate the use of fixed bus routes. Since all Space Coast Area Transit buses are wheel-

chair accessible, many disabled individuals are able to use regular transit service. However, Paratransit service is also available to persons who cannot transport themselves to bus stops because of mental or physical disabilities, age, or other reasons. The service translates into independence for individuals who might otherwise be unable to access health care, employment, education, or other daily activities. Paratransit provides more than 120,000 door-to-door trips per year.

Volunteers in Motion, a joint partnership of Space Coast Area Transit, the Senior Resource Alliance and Aging Matters (formerly Community Care for the Elderly), also offers reliable

We've Gone

PC, Mac or Mobile

View Google Transit Maps on RideSCAT.com

transportation for Brevard's frail and elderly citizens who are unable to use regular bus services on their own. Trained volunteers are provided with state-of-the-art vehicles, most of which are wheelchair-accessible. These groups of caring individuals log over 7,000 trips on an annual basis, donating their time to help frail residents with errands and trips to the doctor. Volunteers in Motion was recognized by the Florida Governor's Commission for the Transportation Disadvantaged, with its Program of the Year Award in 1997. In 2007, the program received the Daily Points of Light Award, presented by the Points of Light Foundation, the Corporation for National and Community Service, and the Knights of Columbus.

Another of Space Coast Area Transit's shining achievements is its Vanpool Leasing Program, one of the largest in the nation. The program reduces traffic and pollution by providing assistance to commuters and various social service agencies. Vanpools travel 160,000 miles per month and carry approximately 35,000 passengers. Purchased by the County Commission with federal capital grants, the vans are leased to commuters

and social service agencies at an attractive rate that covers maintenance, insurance, and administration. The concept is simple: vanpools of 7 to 15 commuters who live in the same area share the ride, thus minimizing the stress of daily commute and wear and tear on their vehicles. Savings on gasoline and auto insurance are an added bonus of the vanpool program. There are currently over 45 commuter vans on the

feasibility of establishing Community Transfer Centers. An additional goal is increasing bus service on Route 2 (Titusville), Route 5 (Mims to Titusville), and Route 1 (Titusville to Viera) by providing buses every 30 minutes, instead of the current 60-minute schedule. The plan has looked at 21 new service areas for potential ridership. At the top of the list is a route centered on Grissom Parkway



road, with the majority traveling to the Viera VA Clinic and Kennedy Space Center. For convenience, many passengers meet at one of three centralized Park & Ride lots.

Under Space Coast Area Transit's 2013 ten-year master plan, the system will work to improve bus stop amenities and infrastructure, including the Cocoa Terminal. Also, the transit system will examine the

from SR 524 in Cocoa to Garden Street in Titusville.

As the county grows, so does Space Coast Area Transit. It continues to drive Brevard's economy by connecting workers with their jobs, helping commuters get to work efficiently and inexpensively, and transporting the elderly and the disabled to needed services. ♦



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DOG BEACH RULES OPEN DAWN TO DUSK

- These rules are intended to protect everyone's usage and enjoyment of this Dog Beach Area.
- All dogs must enter and exit the beach from this crossover.
- All dogs must have proof of current rabies vaccination and license.
- All dogs must be on a leash (no longer than 6 feet). No more than two dogs per handler.
- Handlers must stop their dogs from digging and are responsible for immediately filling any holes.
- Handler is responsible for picking up and disposing of dog waste into the trash receptacles.
- You are responsible to remove your dog from the beach should they become aggressive.
- Brevard County is not responsible for the behavior of any dog.
- Dog bites should be reported to Brevard County Animal Services & Enforcement 321-633-2024.
- It is illegal to harm or harass sea turtles their nests or hatchlings F.S. Chap 370.

County Dog Beach Fetches Raves

BY MARIA SONNENBERG

Life-long Brevard resident Barbara Arnold loves her dogs and going to the beach. However, until February of last year, Arnold's furry best friends could not enjoy romping on the Space Coast sands, for dogs were not allowed on any of Brevard's 72 miles of coastline. If she wanted to take the dogs to the beach, Arnold had to go out of the county to the many dog-friendly beaches in other parts of the state.

Arnold thought it was time Brevard had its own dog beach, and so did many others. In 2010, Arnold's grass-roots organization, Sandy Paws Brevard, was able to gather more than 7,000 signatures supporting the idea. With input from the county's Parks and Recreation Department and the Animal Advisory Board, the Brevard County Commission approved a pilot program in February of 2012.

"It's been very, very popular,"

said Parks and Recreation Director Jack Masson. "We've had very few complaints."

County staff researched the optimal location for the free beach, eventually selecting Canova Beach at the end of the Eau Gallie Boulevard (S.R. 518) in Indian Harbour Beach, primarily because of its central location in an area highly populated by dogs and their humans.

A formula for proper doggie etiquette ensures that humans and animals enjoy the surf in harmony. Dogs can not go beyond the beach boundaries of Eau Gallie Boulevard to the north and the property line of the Radisson Suite Oceanfront Hotel to the south. Signs clearly delineate the designated dog areas and the pets enter only through the park's southern dune crossover. To use the facility, dogs are required to be on leashes no longer than six feet in length and display current licenses and vaccinations.

Fans of the dog beach note that the beach provides exercise for both dogs and their human friends and that the community as a whole will benefit from well-socialized and exercised pooches. The beach also offers an opportunity for dog owners to meet and share information and makes it less likely that dogs will be let loose in other areas.

Sandy Paws Brevard organizes clean-ups





at the beach on the second Saturday of each month. Volunteers, using supplies provided by Keep Brevard Beautiful, make sure the beach is attractive and clean for both man and beast. Waste disposal bags and receptacles are always readily available to help owners with cleaning up after the dogs. Although the dog beach is currently still a pilot project, Arnold is optimistic that its popularity will ensure its future. "We hope that the dog beach will become a permanent fixture and that we can expand beach access in the future," she said. ♦



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necessary!

For residents of unincorporated Brevard County, Cocoa, Cocoa Beach, Grant-Valkaria, Indialantic, Indian Harbour Beach, Malabar, Melbourne, Palm Bay, Satellite Beach and West Melbourne:

COLLECTION TIPS

- Place your garbage, yard waste, and recyclables within five feet of your curb.
- When using automated carts, please keep a 3' distance between carts and from mailboxes or other objects. Don't park cars in front of or close to your carts.
- Set out your garbage, yard waste, and recyclables by 6:00 AM on your collection day.
- Collectors may pick up anytime during the day.

YARD WASTE

- Loose materials such as pine needles, leaves and small twigs must be containerized in reusable garbage cans. Please do not bag yard waste.
- Hired landscaping, land clearing or tree trimming services must remove any vegetative waste they generate on residential and commercial properties.
- For the safety of our employees, branches and limbs can be no longer than 4 feet in length, 4 inches in diameter, less than 50 pounds in weight, and must be stacked uniformly within 5 feet of your curb.

GARBAGE

- Garbage should be in containers, particularly when using automated collection carts.
- Up to four tires without rims will be collected curbside per year. To ensure timely collection of tires, bulk or white goods, contact WM Customer Service to schedule collection.
- Construction and demolition debris is not collected curbside. Contact Waste Management for alternatives, including The Bagster,™ a 3-cubic-yard collection container ideal for household projects. Go to www.TheBagster.com or call (877) 789-BAGS (2247).

FOR INFORMATION ON DISPOSING OF HOUSEHOLD HAZARDOUS WASTE INCLUDING:

- PAINT
- AUTOMOTIVE FLUIDS
- POOL CHEMICALS
- PESTICIDES
- NEEDLES

Call (321) 633-2042 or go to WWW.BREVARDCOUNTY.US/SWR

Single Stream Recycling



PAPER: Newspapers, magazines, catalogs, office paper, junk mail, envelopes with & without windows, telephone books and brown paper bags. Please, no plastic bags or film.

CARDBOARD: Milk & juice cartons, paper towel and toilet tissue rolls, paperboard food boxes, aseptic boxes, corrugated cardboard boxes. Please flatten all boxes.

ALUMINUM & STEEL CANS: This includes aluminum and steel cans, empty aerosol cans, clean foil and aluminum food pans. Please rinse.

GLASS BOTTLES AND JARS: Glass bottles and jars only, all colors. Please,

no drinking glasses, window glass or ceramic cookware. Please rinse.

ALL PLASTIC BOTTLES: A bottle is any container that has a neck smaller than the base. You may now leave the caps and pumps on the bottles. Please rinse. NO motor oil, pesticides, antifreeze, or pool chemical bottles.

Contact Waste Management Customer Service for recycling information for compact fluorescent light (CFL) bulbs, fluorescent tube bulbs and electronics including computers, laptops, monitors, keyboards & mice, scanners, printers, fax, machines, stereos, radios, DVD/VCRs and televisions.



To Contact Waste Management in: North Brevard ■ (321) 636-6894

South Brevard ■ (321) 723-4455

email: centralfloridaservice@wm.com ■ www.wm.com

Attention weekend warriors, have a renovation project that needs cleanup?



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FILL.

The Bagster® bag holds up to 3,300 lbs. of debris.

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Just call or go online and schedule a collection.

Waste Management's commitment to giving back to the community

Waste Management strives to be a good corporate citizen. This includes becoming involved with organizations that are working hard to address community concerns. Our customers are also our neighbors, associates, friends and family. The schools we serve are the same schools that teach our own children. The businesses we serve are the same businesses that serve us as customers. The hospitals, police departments, governments and civic organizations we serve are also the same ones that care for and protect the communities we live in, too. For all these reasons, we have a personal interest in helping make those communities' better places to work and live.

Waste Management has contributed more than \$3 million in cash support for local Brevard County organizations and donated millions more in in-kind support:

- Keep Brevard Beautiful
- YMCA
- Brevard Zoo
- Cocoa Beach Airshow
- Brevard Nature Alliance
- Chambers of Commerce
- Brevard County Association of Chiefs of Police
- Economic Development Commission
- Melbourne Music Marathon Weekend



Safety is Our Mission

Our company began a competition called the "100 Days of Summer Safety" which consists of Areas competing for the best safety record. Since the competitions implementation, the Florida Area has received first place. Our Brevard County drivers have gone an average of 48,565 hours between accidents. That is twice as good as the industry standard. A person who drives one hour each day would have to drive for almost 133 years accident-free to achieve similar results.



Contamination hurts recycling

We work to make recycling as easy and convenient as possible for everyone with Single Stream Recycling. Besides keeping valuable materials out of landfills, recycling conserves natural resources. It saves energy and lowers greenhouse gas emissions. Thanks for doing your part. To ensure recycling is not contaminated, please ensure the following items are not placed in your recycling bin or cart: **Garbage, plastic bags, foam packaging cups and packaging materials, hangers (wire & plastic), plastic toys, plastic chairs and garden hoses.**

MOST ETHICAL COMPANY AWARD

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A "MOST ETHICAL
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For the fifth consecutive year, Waste Management in 2012 was named one of the world's most ethical companies by the Ethisphere Institute, a research-based organization advancing recognition of corporate social responsibility, business ethics, anti-corruption and sustainability best practices.



PARTNER OF THE BREVARD COUNTY SHERIFF'S OFFICE BIKES FOR TYKES PROGRAM

Residents who have bikes they don't use or want can leave them curbside with their trash on their regular collection day. The bicycles are transported to the Sheriff's Work Farm, where they are repaired by inmates. The bikes are donated to county agencies and distributed to needy children, homeless adults and veterans.

LOOKING BACK AT 2012

This section serves as Brevard County's 2012 annual report. Each department is listed, along with a brief description of its functions, highlighted accomplishments, and common questions and answers. We are proud of the way in which the County has continued to serve its residents, in light of fiscal constraints. Brevard is the 10th-largest* county in the state of Florida, with the 10th-lowest* tax burden.

Looking back at 2012, our priorities were many and we made every attempt to apply resources to achieve them. We've done this in spite of declining property values, increasing community needs, and reduced spending. This leads to continued innovation in our operations and maintaining services while reducing spending.

When looking at the County's budget, it is important to understand the requirements of governmental budgeting and fund accounting. You may have heard that the County has a budget of approximately \$931.9 million, and while that is true, this figure is artificially inflated due to the fact

that non-cash transactions, such as transfers and reserves, are shown as revenues and expenditures.

Actually, the County had a \$576 million recurring budget for FY 2011-2012, far less than \$1 billion. Of that, \$313.6 million was restricted to services such as Utilities, Solid Waste, and Roads, and could not be used to support other government functions, due to legal restrictions, voter-approved referendums, grant requirements, and federal and state guidelines.

The overall \$196.8 million budgeted for our general government operations includes allocations to elected constitutional officers (Sheriff, Clerk of Court, Supervisor of

Elections, Tax Collector, and Property Appraiser), Board departments, court services, state mandates, and outside agencies.

We have worked diligently to find creative ways to reduce the burden to taxpayers. During the last five years, the Board has reduced expenses by cutting 452 positions, freezing pay increases, deferring maintenance and capital projects, reducing debt obligations, eliminating cost-of-living adjustments, and replacing our HMO health insurance plans with a high-deductible program.

As we move forward, the County Commission and our employees remain committed to providing you quality service and great value.

FOCUSING ON THE CUSTOMER

- 3rd year recipient of national Sunshine Review's "Sunny Award," which recognizes the best state and local websites in America that exceed transparency standards.
- Upgraded County website. Site is now user-driven with easy access to meetings, calendars, services and information, plus opportunities to provide feedback or report a problem.

CREATING JOBS AND ECONOMIC DEVELOPMENT

- Created the North Brevard Economic Development Zone
- Aggressive job development is key for the County's economic recovery and growth. In FY 2011, we invested \$1.5M in the Economic Development Commission of Florida's Space Coast, Inc. (EDC). As the marketing arm for the County, the EDC has been integral in the following:
 - Opening of Embraer (Engineering and Technology Center) will create 200 engineering jobs
 - Opening of Bertram Yacht facility will generate 221 jobs
 - Space Crafter relocation to Titusville will create 1,300 full-time jobs
 - Addition of new Harris Technology Center will create 100 new technical and support jobs as well as 300 construction jobs

*As reported in an October 2011 county-by-county analysis conducted by Florida TaxWatch, a private, non-profit, independent research and government watchdog group.

BUDGET QUESTIONS & ANSWERS

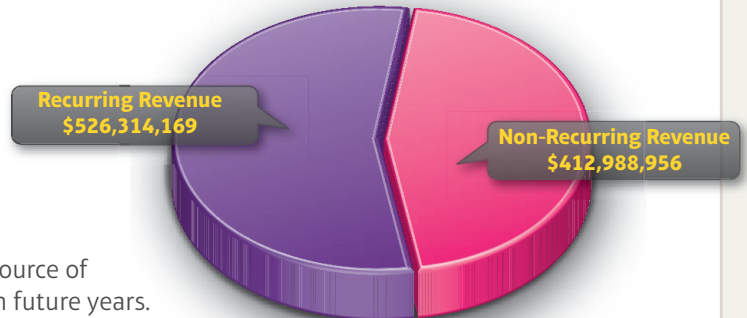
(321) 633-2153 ■ WWW.BREVARDCOUNTY.US/BUDGETOFFICE/BUDGET

Q&A WHAT IS THE MAKE-UP OF THE BREVARD COUNTY BOARD OF COUNTY COMMISSIONERS' \$939.3 MILLION BUDGET?

The budget is separated into two parts — Recurring and Non-Recurring revenue.

A recurring revenue source (\$526.3M) is a source of money used to support county expenditures, which by its nature can be relied upon, at some level in future years. These sources of funds can fluctuate in value from year to year.

A non-recurring revenue source (\$413.0M) is a one time source of money available to the county. It cannot be relied upon in future years.



Q WHAT ARE THE REVENUE SOURCES OF THE \$526.3M RECURRING REVENUE BUDGET?

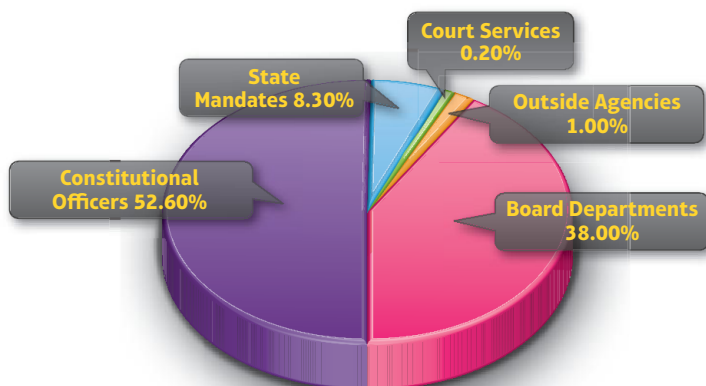
The \$526.3M recurring revenue budget is the primary source to fund operating expenditures for the county. The sources of revenue range from property taxes to grants from state and federal agencies. Approximately \$313.6M of the \$526.3M operating revenues are restricted for services such as Utilities, Solid Waste, and Roads, and cannot be used to support other government functions.



Q ON MY TAX AND ASSESSMENT BILL, I SEE VARIOUS RATES FOR TAXES. WHERE DOES THE MONEY GO?

Property tax and assessment bills can differ for each citizen and vary based on where they live, property values, exemptions and the rates set by various taxing authorities. This chart shows the distribution of one dollar of property taxes and assessments for a residence in the City of Palm Bay with a taxable value of \$100,000.

From the example to the left, 27¢ is allocated to the Brevard County Board of County Commissioners. The remaining portions are allocated to the School Board (34¢), Municipality (37¢), Water Management Districts (1¢) and Independent Special Districts (1¢). These agencies operate independently of the Brevard Board of County Commissioners.



Q HOW ARE GENERAL REVENUES ALLOCATED?

General revenues are allocated to elected constitutional officers (Sheriff, Clerk to the Board, Supervisor of Elections, Tax Collector, and Property Appraiser), state mandates, court services, outside agencies (economic development, community based organizations, and Brevard Cultural Alliance) and county departments under the Board of County Commissioners.

EMERGENCY MANAGEMENT

(321) 637-6670 ■ WWW.EMBREVARD.COM

Emergency Management provides governmental control and coordination of emergency operations; develops and maintains the County's Comprehensive Emergency Management Plan; coordinates emergency management activities, services and programs within the county; administers and maintains the countywide Public Safety radio system and provides coordination and administration of the E 9-1-1 system.

2011-12 ACCOMPLISHMENTS

■ Implementation of Next Generation 911 and new mapping system for all public safety answering points ■ Quadrennial StormReady certification from National Weather Service ■ GIS mapping of critical infrastructure countywide, for public safety/response coordination & awareness ■ Quadrennial update/approval of Comprehensive Emergency Management Plan by FDEM ■ Coordinated public safety for launch of Mars Curiosity with radiological component ■ Coordinated hurricane, tsunami, and radiological exercises, as well as participating in several others ■ Partial activations of EOC for brush fires, space launches, and Tropical Storm Isaac ■ Through Homeland Security grants, funded Blue Card training for municipal fire departments ■ FDEM and BoCC approval of Post-Disaster Redevelopment Plan

2013 GOALS: Comprehensive Emergency Management Plan update ■ Begin upgrade/expansion of 800 MHz public safety radio system ■ Produce emergency management preparedness/response/recovery/mitigation plans for rail incidents and tsunamis ■ Update emergency management plans for Local Mitigation Strategy and Continuity of Operations ■ Coordination of hurricane, rail, and other exercises ■ Continue certification of public safety telecommunicators per state mandate



Q&A HOW DO I ENROLL IN THE SPECIAL NEEDS PROGRAM?

Call 321-637-6670 and ask for an application to be mailed, or enroll online at www.brevardcounty.us/EOC/

Q WHERE ARE THE COUNTY SHELTERS LOCATED?

Shelters are listed at www.embrevard.com or in the front of AT&T phone book under Space Coast Emergency Information.

UTILITY SERVICES

(321) 633-2091 ■ WWW.BREVARDCOUNTY.US/USD

Utility Services provides for the protection of the public health through the operation and maintenance of public-owned water and wastewater systems.

MAJOR ACCOMPLISHMENTS:

■ Provided water and sewer service for 75,500 connections ■ Operated and maintained 274 wastewater pump stations ■ Maintained 1,034 miles of Wastewater lines and 123 miles of Reclaimed Water Mains ■ Treated 5,577M gallons of wastewater and produced 2,726M gallons of reclaimed water ■ Completed Gravity sewer lining on 9,633 feet of pipe ■ Designed 3 lift station rehabilitations and completed work on 2 lift stations ■ Completed 2 Plant clarifier rehabilitations ■ Maintained 223 miles of Water Main; produced 461M gallons of public water supply ■ Completed 5,200 maintenance work orders ■ Received and processed 8,574 requests for Utility locates ■ Completed 170 land development plan reviews and 108 FDOT/other utility plan reviews ■ Completed design and installation of document management storage facility ■ Over 53,000 people visited the Ritch Grissom Memorial Wetlands at Viera



(321) 633-2056 ■ WWW.BREVARDFIRE.COM

Fire Rescue is dedicated to providing professional, progressive, caring service to citizens. Additionally, the Ocean Rescue staff seeks to protect both citizens and visitors to the county's beaches.

MAJOR ACCOMPLISHMENTS:

Unveiled new Tactical Simulation Lab at Fire Rescue Headquarters. All Chief and Company Officers received Blue Card Incident Command certification at the lab standardizing approach to handling emergency scenes. Certification is underway by Municipal fire department officers ■ Putting final touches on new Emergency Medical Services Skills Lab located at headquarters ■ Over 4.8M guests visited beaches patrolled by Ocean Rescue lifeguards. Lifeguards performed 795 rescues and provided medical care to 15,549 patients. Lifeguards participated in public education events impacting over 1,200 citizens. Ocean Rescue safely reunited 662 lost children ■ Placed Truck 63, a 75' ladder truck, into service on August 1 providing an increased level of service to beachside communities ■ Placed 2 new rescue units at Stations 66 and 83 ■ Hosted displays at Merritt Square Mall and Super Flea & Farmer's Market for Fire Prevention Week ■ Upgrading cardiac monitor/defibrillators. 4 units introduced at Stations 24 (Titusville), 44 (West Cocoa), 63 (N. Indialantic, and 80 (Suntree), enhancing ability to provide pre-hospital cardiac care ■ EMS distributed 627 Vials of Life canisters to community members and local organizations

FAST FACTS» An easy way to make your home safer in the event of a fire is to be sure your home has at least one working smoke alarm. It is recommended to have a working smoke alarm outside each bedroom and on every level of the home. Change batteries at least once a year, and test the smoke alarm weekly to ensure that it is working properly. If the alarms sound, GET OUT AND STAY OUT. Never go back inside for people or pets.

■ Fire Rescue is happy to provide a fire truck or speaker for events whenever possible. Request forms are available online at www.brevardfire.com under the "Online Forms" tab. Fill out the appropriate request and a member of the Fire Prevention team will contact you to schedule the appearance. We also offer station tours for groups of 6-35 people. Some restrictions apply.

HUMAN RESOURCES

(321) 633-2031 ■ WWW.BREVARDCOUNTY.US/HUMANRES

Human Resources recruits applicants for employment; provides pre-employment drug testing; processes new employees; maintains personnel records; recruits volunteers and interns for Brevard County government agencies; ensures equal employment; provides internal training opportunities; provides Risk Management services; and benefits administration.

MAJOR ACCOMPLISHMENTS:

Updated County's online employment application system; now more user friendly with expanded technical capabilities ■ Continued to expand volunteer outreach opportunities with new BRAVE Volunteer Coordinator, Margie Collins, (321) 633-2031, who has been making special efforts to reach out to students at local colleges and schools



FAST FACTS» Use our online application system to apply for jobs. Application and instructions at: <http://web.brevardcounty.us/easy/>

■ A separate application must be submitted for each job number. Application must be received no later than 11:59 p.m. on the day the position closes. Veteran's Preference documentation (Form DD-214) must be submitted and include a copy of official document showing dates of service and type of discharge. Applications are reviewed, best qualified candidate(s) selected and interviews are scheduled.

■ For volunteer opportunities and applications: www.brevardcounty.us/HumanResources/Brave or contact (321) 633-2031.

■ To report property damage, vehicle damage and/or bodily injury claims, provide a notice of claim letter to Office of Human Resources/Risk Management or call (321) 633-2037. Claims for other type of losses should be directed to County Attorney's Office.

■ To obtain a contract with the county, local businesses must meet various insurance requirements. Questions concerning County insurance requirements call Risk Management at (321) 633-2037.

HOUSING AND HUMAN SERVICES

(321) 633-2007

**[WWW.BREVARDCOUNTY.US/
HUMAN_SERVICES](http://WWW.BREVARDCOUNTY.US/HUMAN_SERVICES)**

Housing and Human Services contributes to Brevard's quality of life by assisting citizens in meeting health, social, and housing necessities.

MAJOR ACCOMPLISHMENTS:

■ Community Action Agency assisted 892 households with Emergency Services, 241 households with CSBG, and 6,567 households with Low Income Home Energy Assistance Program ■ Utilized over \$6.6M in state and federal program funds, assisted 197 people with first-time homebuyer classes, assisted 42 clients become first-time homebuyers, assisted in 28 replacement/rehab/repairs, assisted 100 homeowners with weatherization, purchased and rehabilitated 10 foreclosed homes, 48 affordable rental housing units were created/retained, and 200 people were given supportive services for homeless housing situations. Through Hardest Hit Program, 64 clients in foreclosures received temporary assistance ■ During 2012, Point-In-Time-Count, surveyed 2062 homeless clients; 10% increase over previous year. \$2.2M in Federal Homeless Prevention and Rapid Re-housing, Federal Supportive Permanent Housing, State Challenge Grant, and State Homeless Housing Assistance Grants Program funds were provided to 13 non-profit agencies to provide homeless prevention and supportive services ■ Brevard Commission on Aging partnered with Aging Matters In Brevard to construct ramps and upgraded bathrooms for 96 elderly residents. Through National Association of Counties Prescription Discount Drug Card Program, over 11,000 residents use the free NACo card monthly, resulting in consumer savings of over \$5.8 million over the past 3 years ■ Together in Partnership and the Department of Children and Families convened local agencies to develop a 5-year strategic plan to address children and family issues that lead to family failure and/or delinquency. TIP partnered with the Brevard County School Board to implement an electronic community-based outreach and referral program ■ \$510,200 provided services to thousands of residents in Brevard County, such as: senior nutrition and meals on wheels, shared cost and caregiver support; teen counseling; child abuse prevention; community kitchen; supportive housing services, transitional housing for women and children, assistance to grandparents raising grandchildren; mental health and substance abuse treatment, shelter and transitional housing for victims of domestic violence, soup kitchen, and transportation for the elderly, frail, and disabled ■ Federal Community Development Block Grant program devoted over \$1.6M to public facility improvements, tutoring, computers, and a senior program at the Cuyler Learning Center; prescription assistance via the Central Brevard Sharing Center; subsidized child care services through the Child Care Association, and Senior Lunch Nutritional program through the Community Service Council Agency. Removed 3 unsafe structures and cleaned lots of junk/debris; 9,766 people benefited. Conducted over 109 inspections, completed 5 replacement homes, rehabilitated 23 homes, and weatherized 63 homes ■ Veteran Services provided assistance on over 22,700 client claims; obtained over \$96M in VA benefits ■ Country Acres Children's Home provided 24-hour-a-day supervision of children who have been removed from their homes due to allegations of abuse, neglect, and/or abandonment



Q&A WHAT IS LIHEAP, AND WHO QUALIFIES FOR ASSISTANCE?

LIHEAP is a federally-funded program that helps low-income households with their home energy bills. To qualify, you must be at least 60 years old, receiving disability benefits, or have children under the age of five living in your household.

Q WHAT IS THE BREVARD COUNTY FIRST TIME HOMEBUYER PROGRAM, AND WHO QUALIFIES FOR ASSISTANCE?

The Brevard County First Time Homebuyer Program is designed to assist very low, low & median income families achieve affordable home ownership. The home must be located in Brevard County and cannot be a manufactured home. You cannot have owned a home within the last three years. You must have ability to secure first mortgage financing, but your liquid assets (savings, checking, CD's, treasury bonds, money market, savings bonds, etc.) cannot exceed \$8,000. You must attend a 6.5 hour Homebuyer Education workshop, and make a minimum good faith contribution which will be based on your income.

Q WHAT IS THE FLORIDA HARDEST HIT PROGRAM?

The federal government has allocated funding to help pay the mortgages of qualified homeowners who are unemployed or underemployed through no fault of their own. Homeowners who qualify for financial assistance may receive up to six months of monthly mortgage payments (including escrowed mortgage-related payments) and/or funds to pay past due mortgage payments to bring the mortgage current; these funds are paid directly to the loan servicer/lender.

ANIMAL SERVICES & ENFORCEMENT

(321) 633-2024 ■ WWW.BREVDANIMALSERVICES.COM

ANIMAL CARE & ADOPTION CENTERS:

NORTH: 264-5119 SOUTH: 253-6608

Animal Services and Enforcement provides public safety and animal sheltering services, as well as animal registration. Public health protective services are delivered through the rabies control program, dangerous animal mitigation program, nuisance abatement, law enforcement support, code enforcement, emergency/disaster services, and cruelty and neglect investigations. 13 officers deliver these services throughout the county including all incorporated cities. Animal sheltering houses and cares for over 16,000 lost animals and animals released by their owners. Additional services are animal adoption placement, animal rescue outreach, veterinary medical services for animals under the County's care, lost and found services, impoundment of dangerous animals, holding of rabies suspect animals and volunteer services.

MAJOR ACCOMPLISHMENTS

Received 27,011 requests for service with a 98.8% completion rate. These included: 9,046 investigations for bites, abandonments, neglect, cruelty, nuisance and other related complaints ■ 2,011 assistance requests from law enforcement, fire rescue, and other animal organizations ■ 9,839 stray animal complaints involving aggressive, roaming, injured and threatening animals ■ 1,643 requests involving injured, sick, aggressive or confined inside a dwelling wildlife ■ 2,020 requests for outreach services for schools, transports and other service requests ■ 1,082 requests for dead animal removal ■ North and South Animal Care Centers had a combined intake of 15,234 companion animals, a 6.5 % decrease due to counseling to help people keep their pets ■ Continued efforts to help build a "No-Kill" community ■ Volunteers provided 27,779 hours of assistance to the shelter ■ North and South shelters received significant improvements

FAST FACTS»

■ Hours of operation:

Requests for Officer Assistance are taken 7 days a week, from 8am to 5pm at 321-633-204, option 1.

North and South Animal Care Centers are open daily from Noon – 6pm and closed on Wednesdays.

■ **Wildlife complaints:** Animal Services and Enforcement does not respond to wildlife complaints unless there is a public health or safety issue (i.e. aggressive approach, wildlife inside dwelling, sick or injured). A wildlife trapper or other animal removable service would need to be called.

■ **Stray dog complaints:** Stray and roaming animals are the number one received complaint. We respond to calls in the order by priority the call is assigned. Calls are completed in a few minutes or a few hours depending on resources available that day for the amount of calls received.



LIBRARY SERVICES

WWW.MYLIBRARYWORLD.COM

Brevard County Libraries comprises 17 public libraries located throughout Brevard County, in addition to the County Library Connection at Rockledge City Hall, a pick-up/drop-off location. Books, CDs, DVDs, magazines, books-on-tape are all available for check-out to those citizens with a valid library card. An online catalog, Wi-Fi and internet access are available as are Talking Books for the Blind and local documents/genealogy. Programming which meets the needs of toddlers through senior citizens can be found at all 17 libraries. Friends of the Library groups and the Brevard Library Foundation provide funding for special programs and additional library materials.

MAJOR ACCOMPLISHMENTS

- i-TIVA-Automated phone system allows patrons to check their library accounts at any hour of the day or night and receive messages about holds or overdues
- E-Books-Reached nearly 100,000 checkouts in first 12 months of operation
- New Website-Unveiled a clearer, more uniform and user-friendly site

GOALS 2012-13

- Mobile Apps - Expand our reach with more mobile applications, bringing the library to your smartphone or tablet
- Mobile Device Training-Offer more public classes in training in e-books and other mobile devices

The implementation of eBooks has resulted to date in over 74,000 checkouts. Instruction in eBooks and electronic devices topped 300,000. The library system's growing eBook collection lets library patrons download popular and classic eBooks to a Kindle or any mobile device running the free Kindle app, such as iPhone, iPad, Android, and more.



FAST FACTS» Obtain a library card by providing proof of residency, such as a Florida driver's license or vehicle registration, valid voter's registration card or inquire about other forms. A resident library card is good for three years. Non-residents may obtain library privileges for one year for \$15 by presenting proof of their permanent address.

- Internet Access is free to Brevard County Library Card holders. Non-residents may purchase a one-time guest pass for \$1.

- Online services are available online at MyLibraryWorld.com. Check out an eBook; view your library account; pay overdue fines and fees; place a reservation on materials; look up local libraries, programs and hours of operations. Teens and children can browse their own special areas on the site.

CENTRAL SERVICES

(321) 617-7390 ■ WWW.BREVARDCOUNTY.US/PURCHASING

Central Services supports all County operations by acquiring and maintaining quality goods and services with three distinct programs including purchasing services, asset management, and fleet services.

MAJOR ACCOMPLISHMENTS:

- Purchasing Services program realized over \$55 in cost avoidances for every program dollar expended or total cost avoidances in excess of \$18M
- Initiation of Asset Management's "Swap Mobile" resulted in reuse of over 550 surplus items in addition to reassignment and continued use of 17 vehicles also scheduled for surplus
- Central Fleet Services program continued replacement of underground fuel tanks with aboveground tanks with bid award for conversion of two additional county fuel site locations. With completion of these projects, only two remaining sites operate underground storage tanks

FAST FACTS» Bidding opportunities for Brevard County Board of County Commissioners are posted on Brevard County's web page or through Demandstar: <http://ww3.brevardcounty.us/purchasing/assets/documents/pdf/bidding.pdf>
<http://www.demandstar.com/supplier/bids>

- Information on County's surplus auctions can be obtained online at: <http://ww3.brevardcounty.us/assetmgmt/>

(321) 264-5032 ■ WWW.BREVARDCOUNTY.US/MOSQUITO

Mosquito Control protects public health and allows residents and visitors to fully enjoy outdoor activity and Brevard's natural attractions.

MAJOR ACCOMPLISHMENTS:

■ County had an average mosquito season with no virus activity ■ Conducted 1,800 virus tests on sentinel chickens, working with Department of Health to limit exposure of mosquito-vectored viruses to humans and animals. ■ Conducted over 75,000 ground inspections and maintained over 900 mosquito surveillance traps ■ Ground and air operational treated 1.82M acres for mosquitoes ■ Aquatic weed program treated 1,400 acres in herbiciding actions to improve water flow and eliminate mosquito breeding habitats ■ Hauled over 184 tons of discarded tires to the landfill. Tires are a major breeding source for domestic mosquitoes that can transmit virus ■ Entered into cooperative agreements with EEL program for better management and mitigation projects at Ulumay and with Natural Resources at Marsh Harbor ■ Furthered cooperative efforts with Aquiculture Extension office and received staff training that saved the county thousands of dollars ■ Managed/assisted in management of approx 28,000 acres of mosquito impoundments taking 1,200 water level readings that help determine potential mosquito activities/locations of breeding ■ Aviation Unit flew over 150 missions for mosquito control and other governmental operations, while continuing to provide aerial firefighting suppression and support activities for Brevard County Fire Rescue

Q&A WHEN ARE AREAS IN THE COUNTY SCHEDULED TO BE SPRAYED FOR MOSQUITOES?

The county thresholds for spraying activity requires the presence of 3-5 mosquitoes per minute in urban areas and 5-7 mosquitoes per minute in rural areas. These thresholds are determined by daily field surveillance conducted by state licensed and certified inspectors. The website provides a schedule of areas to be sprayed and is updated daily by 4 p.m.

Q IN BREVARD COUNTY, WHAT DISEASES ARE ASSOCIATED WITH MOSQUITOES AND HOW DOES THE COUNTY TEST FOR THE DISEASE?

The most common diseases are St. Louis Encephalitis, West Nile Virus and West Nile Equine Virus. At 11 testing sites, blood is drawn weekly from sentinel chickens, checking for antibodies which signal that disease-carrying mosquitoes are in the area.

Q WHAT TIME OF DAY ARE MOSQUITOES SPRAYED AND TREATED? The majority of inspection and treatment activities take place during daylight hours. The most recognizable aspect of mosquito control is the application of insecticides by truck, helicopter and airplane. Night-time adulticide spraying begins at approximately 30 minutes after dusk and continues until the spray areas are completed.

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Maitland, FL 32751**

Phone: 407-475-9163

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**8029 Ridge Valley
Woodstock, GA 30189**

Phone: 770-517-9759

Fax: 770-517-9762

visit us at S2Li.com



NATURAL RESOURCES MANAGEMENT



(321) 633-2016

[HTTP://NATRES.BREVARDCOUNTY.US/](http://NATRES.BREVARDCOUNTY.US/)

Natural Resources protects the quality of life by managing and conserving natural habitat and animal species and other natural resources of the county.

MAJOR ACCOMPLISHMENTS: BOATING & WATERWAYS

■ Secured grant funding of \$40,000 to assist in removal of derelict vessels from the County's waterways ■ Working with Florida Fish and Wildlife Conservation Commission and other entities, removed more than 74 tons of derelict vessels and debris from Indian River Lagoon ■ Over 13 other vessels have been identified and are listed for removal this year ■ Received grant funding of \$60,000 from the Florida Inland Navigation District's Waterway Assistance Grant Program, to assist in design, engineering and permitting of site improvements for County's last commercial fishery-related working waterfront on Indian River Lagoon, Griffis Landing at Blue Crab Cove ■ Working with local environmental agencies and interests NRMO leveraged additional funding in excess of \$4,500 to support the maintenance of waterway markers, derelict vessel removal and the Monofilament Fishing Line Recycling Program

2013 GOALS: Pursuit of grant funding to support deployment of materials onto recently permitted artificial reef site; identify and secure long-term artificial reef material storage areas in partnership with other entities to include Canaveral Port Authority; launch "At Risk" vessel removal amnesty program; begin work on study to evaluate waterway infrastructure/dredging needs throughout shared waterways

ENVIRONMENTAL REMEDIATION & COMPLIANCE

■ Performed all requisite pollutant storage system inspections to protect and restore our shared groundwater resources ■ Conducting 818 inspections at 497 facilities ■ Completed review and oversight of 126 FDEP-contracted petroleum clean-ups ■ Conducted compliance assistance visits at 676 Hazardous Waste Small Quantity Generator facilities ■ Kicked off County-wide Compliance Assistance Team to streamline and

integrate environmental compliance, pollution prevention and safety programs

2013 GOALS: Increased county-wide environmental, health and safety compliance assistance; increased utilization of volunteers for data management; increased efficiencies through automated inspection services using mobile data and reporting technology and devices.

ENVIRONMENTAL RESOURCES MANAGEMENT PROGRAM

■ Conducted over 3,700 environmental reviews and 840 inspections ■ Managed over 550 acres of County-owned lands with over 2800 hours contributed by volunteers, resulting in more than \$60,000 in savings ■ Saved County departments and Brevard municipalities/governmental agencies over \$100,000 by assisting in permitting, monitoring and mitigation costs environmental permitting

2013 GOALS: Increased environmental compliance and monitoring support for other departments and municipalities; increased utilization of volunteers; increased efficiencies for the public through online permitting and automated inspection services using mobile data and reporting technology and devices

WATERSHED MANAGEMENT PROGRAM — STORMWATER

■ Completed 6 capital projects to reduce flooding and improve water quality ■ \$1.5M in local stormwater assessment funds, leveraged \$1M in additional grants and intergovernmental partnerships ■ Engineering design and permitting proceeded on 9 projects anticipated to be completed in fiscal year 2012-2013 ■ Consortium formed of all cities in Brevard, plus state and federal partners, continued to fund and provide guidance to a scientific update and refinement of the federal and state water quality standards for the Indian River Lagoon

BEACHES AND DUNES

■ Federal permit issued for Mid Reach Shore Protection Project, which includes the Cities of Satellite Beach and Indian Harbour Beach; construction documents are being prepared and County is pursuing Mid Reach construction cost-share through federal and state budget requests. County match will be covered by tourist taxes that are collected by hotels and motels for the purpose of beach management ■ State permit issued for submerged bar nourishment project in South Beaches. 33 property owners and 3 Cities purchased 14,976 sea oats from Brevard County/Keep Brevard Beautiful Annual Sea Oat Sale bringing 9 year total to 225,242 plants ■ 17 beachfront properties received grant-funded turtle friendly lighting retrofits

2013 GOALS: Define and develop sustainable long-term funding strategy for critical flood mitigation projects and water quality mandates; increase percentage of grant leverage; increase local partners for the LIVE BLUE program; explore funding strategies to implement South Beaches submerged bar nourishment project

(321) 633-2070 ■ WWW.BREVARDCOUNTY.US/ZONING

Planning & Development enhances Brevard citizens' quality of life through-out review of new development for compliance with building and land development codes.

MAJOR ACCOMPLISHMENTS:

Handled 135,000+ customer contacts ■ Investigated 387 complaints against contractors, resulting in \$22,155 in returned consumer funds ■ Code Enforcement opened 2,301 cases and closed 2,002 cases ■ Building Effectiveness Rating score for commercial projects improved from 4 to 3 and maintained a Residential project rating of 4 (on a scale of 1 to 10) ■ Implemented Building Inspection Accela Mobile App for iPhones, replacing need for laptops and extensive data entry for each inspection ■ Enacted ordinances that created a new property maintenance code ■ Streamlined sign code ■ Adopted new wind speed requirements for buildings ■ Enacted a waiver provision for commercial entertainment/amusement enterprise CUPs ■ Modified Telecommunications Towers regulations ■ Amended special event insurance requirements on private property ■ Extended Transportation Impact Fee moratorium through March 2013 ■ Converted zoning maps to ArcGIS version 10 software ■ Added applications into Accela system for document storage/electronic access

2013 GOALS: Expand online services; implement paperless electronic development review process; expand Accela Mobile App for iPhones to include Code Enforcement cases; include State Certified Contractors in County's licensed contractor web search database



Q&A HOW DO I FILE A COMPLAINT AGAINST A CONTRACTOR?

Call Licensing Regulation & Enforcement at (321) 633-2058 to discuss your complaint. A written complaint is required to initiate an investigation.

Q CAN YOU CHECK OUT A CONTRACTOR FOR ME? ARE THERE ANY COMPLAINTS?

LR&E can verify proper licensing and provide information if complaints have been filed for most licensed contractors. Visit www.brevardcounty.us/licensing and choose Brevard County Licensed Contractor Search.

Q WHAT DO I NEED TO DO TO RENEW MY LICENSE?

Complete and sign the contractor renewal form, provide current licensing documents: general liability insurance, workers compensation insurance and/or workers compensation exemption, Brevard County Business Tax Receipt (or County Tax Receipt from where your business is located) and, for some trade classifications, State registration license and license fee. If your licensing status is delinquent or inactive, call Licensing Regulation & Enforcement office at (321) 633-2058 for additional requirements.

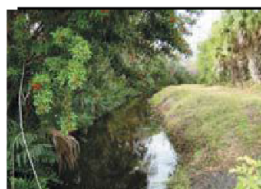
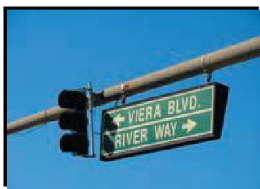
Q WHAT DO I NEED TO DO TO GET A CONTRACTOR LICENSE?

Complete an application, show documented experience and take the applicable exam(s). The certification/licensing process may take several months. Call Licensing Regulation & Enforcement at (321) 633-2058 or visit our website at www.brevardcounty.us/licensing.



Providing Civil Engineering Services in:

**Transportation | Stormwater
Permitting | CEI Services**



301 West State Road 434, Suite 309 Winter Springs, Florida 32708
(407) 992-9160 / (407) 358-5155 fax / pegasusengineering.net

SPACE COAST AREA TRANSIT

(321) 633-1878 ■ WWW.RIDECAT.COM

Space Coast Area Transit is the public transportation provider for Brevard County, operating fixed route, paratransit, vanpool and volunteer services. Space Coast Area Transit's fixed route service operates 23 buses on 16 routes Monday through Friday, 14 routes on Saturday and 3 routes operating on Sunday. Paratransit service is offered daily throughout the County with limited service on Sunday. The vanpool program leases vans to both commuters and human service agencies. Space Coast Area Transit's Volunteers in Motion program provides volunteer assistance to Brevard County residents that are too frail or elderly to ride a bus.

MAJOR ACCOMPLISHMENTS:

- Facilitated record-breaking bus ridership of 11% or 2,040,000 passenger trips
- Set an all-time record of 2.6M system-wide passenger trips—including vanpools and Paratransit
- Held public workshops to encourage community input on transit service improvements
- Signed agreements with Melbourne and Titusville to help fund additional bus service within their cities
- Contracted with Cape Canaveral, Cocoa Beach, Melbourne and Palm Bay for additional bus shelters and benches
- Ensured BCC students will continue riding the bus for free by renewing a funding agreement with Brevard Community College
- Replaced 17-year-old Paratransit buses with 18 new buses
- Updated Google Transit with new maps and schedules to enable public transportation planning on-line; created a mobile website and QR code
- Increased communication with riders through Facebook, Twitter and a quarterly E-Letter; received 4 first-place statewide community outreach awards
- Logged over 4,500 volunteer hours in our Volunteers In Motion program
- Completed a Transit Development Plan that provides guidance on how to expand transit service through 2022



FAST FACTS» One-way trip for full fare passengers is \$1.25 and \$0.60 for seniors (60+), veterans, disabled and students. Transfers and children under 5 are free.

■ Bus schedules are available at RideSCAT.com, PC, MAC or Mobile—and at Transit Terminals in Cocoa and Melbourne, public libraries and Brevard County Government Centers in Viera and Titusville.

■ For more information, on Space Coast Area Transit services, please call the customer service hotline at (321) 633-1878.

INFORMATION TECHNOLOGY

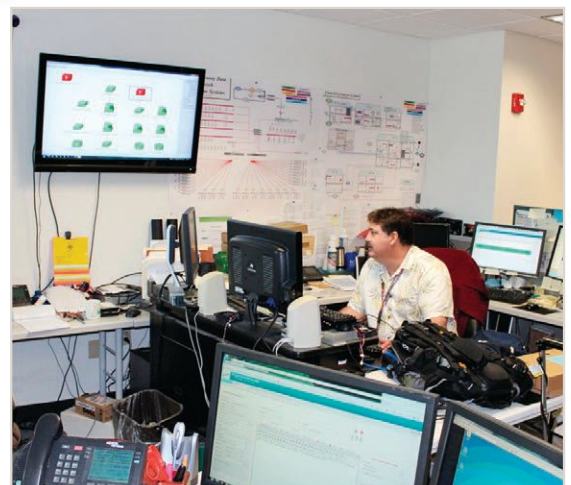
(321) 617-7395 ■ WWW.BREVARDCOUNTY.US/ICSD

Information Technology provides telecommunications support, computer system management and security, and software development support and services to County agencies in order to increase the efficiency of County personnel in meeting their obligations to the citizens of Brevard County.

MAJOR ACCOMPLISHMENTS:

- Upgraded to new County website
- Created lease agreement to update WAN (Wide Area Network) equipment at lower cost
- Bid telecommunications contracts to receive substantial savings
- Installed new Service Desk software to increase staff efficiency
- Substantially improved Fire Rescue mapping capability

Goals 2013: Upgrade financial system applications ■ Initiate or enhance self service applications to include mobile applications ■ Initiate development of County's 5-year technology plan



(321) 690-6843 ■ WWW.SCGTV.ORG

Space Coast Government Television and Communications provides information about County government through a cable-access government channel, the Internet, the news media, and electronic media. SCGTV broadcasts 24 hours per day, seven days per week with programming such as Brevard County Commission meetings and Cocoa, Cocoa Beach, Melbourne, Palm Bay, Titusville, and Barefoot Bay Recreation District council meetings. The station also produces public service announcements for county programs and services. Communications produces County press releases, the annual report, and employee newsletter, as well as handling media relations and social media including Facebook and Twitter.

MAJOR ACCOMPLISHMENTS:

- Produced and aired 276 meetings, programs and public service announcements, equaling 66.6% of all programming
- Participated in Emergency Management Radiological Drill at Fellsmere Rest stop on Interstate 95
- Participated in countywide Emergency Management Hurricane Drill at Emergency Operations Center in Rockledge
- Provided up-to-the-minute information directly to citizens and media regarding Tropical Storm Isaac and Hurricane Sandy
- Produced Hurricane Preparedness public service announcement for Emergency Management
- Produced Domestic Violence public service announcement for Brevard County Government in conjunction with national anti-Domestic Violence campaign.

FAST FACTS» SCGTV can be viewed on Bright House channel 199 (of 99-2 with a digital tuner); on Comcast channel 51 in the Mims area; on Comcast 13 in the Micco area; or online at www.brevardcounty.us. Click on Live Video Stream to see current programming, or Video on Demand to see a previously recorded meeting.

■ To find out what's going on in Brevard County Government, subscribe to e-mailed press releases at www.brevardcounty.us. "Like" Brevard County Government and /or Brevard County Emergency Management on Facebook. Or follow @BrevardCo_FL (for general announcements) and /or @BrevardEOC (for emergency announcements) on Twitter. If you don't have a smartphone, Twitter can be configured to send text messages to regular cell phones.



SOLID WASTE

(321) 633-2042 ■ WWW.BREVARDCOUNTY.US/SWR

Solid Waste Management administers the curbside collection of garbage, yard waste and recycling for unincorporated Brevard County through waste collection contracts, collects waste tires for recycle or disposal, receives household hazardous waste, and provides yard waste mulch for citizens.

MAJOR ACCOMPLISHMENTS

- Cardboard balers are located at both the Central Disposal Facility and Sarno Transfer Station—estimated 150 tons have been recycled
- Received Solid Waste permit for US 192 site; pursuing additional permits
- Landfill gas to energy facility (LFGTE) operating at 100% in production of green energy which equals energy benefits of powering 6,104 homes annually or reduced carbon dioxide emissions from 66,727 vehicles annually
- Began construction on Vehicle Maintenance Facility, expected completion date is end of December
- Expanding footprint of Sarno Landfill to extend useful life. Expected completion date end of October
- Expanding HHW disposal benefits at Sarno Household Hazardous Facility. Expected completion date end of December
- Purchased new CAT D7E Dozer for Central Disposal Facility which consumes 20% to 30% less fuel each hour, delivers up to 50% longer life and will lower maintenance costs
- Disposed 796,188 tons of garbage, 3,481 tons of tires, 101,237 tons of yard waste and over 29M gallons of Leachate
- Recycled 10,352 tons of materials from curbside and 108,212 tons of mulch; pulled 773 tons of metal and 145 tons of cardboard from landfill



Q&A BILLING — WHY DID I RECEIVE A PROPERTY ASSESSMENT NOTICE?

When a new Certificate of Occupancy (CO) is issued, Solid Waste bills a prorated amount of the disposal and collection assessments. This prorated amount begins the month after the month a CO was issued through September 30th of the current year. If the CO was issued the previous year and the annual assessment was NOT included on the tax bill for the current year, the previous year annual assessment will also be added.

Q GATE ACCOUNTS: WHAT IS REQUIRED TO OPEN UP A LANDFILL ACCOUNT?

Contact Solid Waste at (321) 633-2042 and request an application. It will be reviewed for the type of debris and estimated disposal amount per month. Based on this information a security deposit of two months of chargeable debris will be required in the form of check, credit, surety bond or letter of credit. When the account is opened, decals will be issued for your vehicle(s) by the scale house attendant.

Q WHAT HAPPENS TO APPLIANCES, YARD WASTE AND ELECTRONICS?

Appliances along with other metals are placed in a special area at the County's Facilities where a metal recycler collects them once per month. Yard waste brought into the landfill is turned to mulch by an on-site contractor using a specialized grinding machine. This mulch is available to all Brevard's citizens at the Central Disposal Facility, Mockingbird Mulching Facility and Sarno Landfill. Computer equipment including CPU, monitor, TV, keyboard, printer, mouse, power supply, external drive, scanner, printer, fax machine, stereo, radio, VCR, tape backup drive, etc. can now be collected curbside.

CONTACT YOUR RESIDENTIAL CURBSIDE WASTE HAULER TO SCHEDULE A FREE PICKUP:

- **Waste Management** (321) 636-6894 or (321) 723-4455 – if you live in unincorporated Brevard such as Merritt Island, Mims, Scottsmoor or within the city or town limits of Cocoa, Cocoa Beach, Grant-Valkaria, Indian Harbour Beach, Malabar, Melbourne, Melbourne Village, Palm Bay, Satellite Beach, West Melbourne
- **Waste Pro** (321) 837-0055 – if you live within the towns of Melbourne Beach, Melbourne Village, Palm Shores and the City Cape Canaveral
- **City of Rockledge** (321) 690-3978 – if you live within the city limits of Rockledge
- **City of Titusville** (321) 383-5755 – if you live within the city limits of Titusville
- **Drop-off** at Household Hazardous Waste and Electronic Recycling Center at 2250 Adamson Rd. Cocoa, 8a.m. to 4p.m.



- **NORTH: 264-5105**
- **CENTRAL: 633-1874**
- **SOUTH: 255-4400**

WWW.BREVARDCOUNTY.US/PARKS

Parks and Recreation offers a variety of leisure opportunities and park experiences to citizens and visitors to Brevard County. Activities are provided for all ages and interests, including youth and adult leagues, community centers, camping, beautiful natural resources, family-oriented activities and quality-of-life expectations.

MAJOR ACCOMPLISHMENTS:

Completed Projects

- Completion and Grand Opening of Irene H. Canova Community Building
- Completion of Kings Park Pioneer Trailheads
- Completion of Brevard's first dog beach located at Irene H. Canova Park
- Completion of Community Pavilion and Florida Civil Rights Heritage Trail @ Harry T. & Harriette V. Moore Memorial Park

Grant Funding

- EEL Program received \$8,000 grant from Sea Turtle License Plate Program to study sea turtle nesting behavior with night vision time lapse photography
- EEL Program received \$50,000 grant for treatment of exotic and invasive plant species on local nature sanctuaries

Successful Events

- Held 2nd Annual "Runaway Country" at Wickham Park. Three-day country music event attended by over 21,000 fans and generated over \$5M of economic impact
- Sponsorship of 30 free Movies in the Parks at various venues with an estimated total of 10,280 in attendance
- Hosted the Cocoa Beach Air Show at Lori Wilson Park

Environmentally Endangered Lands — EEL

- Received Carl N. Becker Stewardship Award from Natural Areas Association
- Received the Bicycle/Pedestrian Safety Award for "Get on a Trail" Program
- Restored 10 acres of wetlands at Pine Island Conservation Area
- Restored 26 acres of scrub habitat at Malabar Scrub Sanctuary
- Created over 15 miles of new visitor trails on local nature sanctuaries
- Installed over 20 miles of new fire control lines on local nature sanctuaries in preparation for prescribed fire operations and wildfire protection
- Increased operating hours of Sams House Management and Education Center from 1 to 3 days per week

FAST FACTS» EEL was created through two voter-approved referendums in 1990 and 2004. Eel's purpose is to preserve and protect our rich biological diversity through responsible stewardship of our natural resources. The program also provides opportunities for passive recreation and environmental education.

- Florida landscapes and species have evolved over thousands of years through the natural occurrence of wild fires, which are dependent upon a regular cycle of fire within the landscape. Many types of habitats in Brevard County are overgrown due to many years of fire exclusion. A primary goal of the EEL Program is to reintroduce fire back into the landscape to improve the habitat quality and species diversity. The reduction of vegetation and trees in certain habitats is needed in order to safely conduct prescribed fire.

www.eelbrevard.com has information about the various nature sanctuaries that are managed under the EEL Program or brochures are available at:

■ **Enchanted Forest Nature Sanctuary**

444 Columbia Blvd.
Titusville, FL 32780
(321) 264-5185

■ **Sams House Management and Education Center at Pine Island**

6195 N. Tropical Trail
Merritt Island, FL 32953
(321) 449-4720

■ **Barrier Island Management and Education Center**

8385 S. Highway A1A
Melbourne Beach, FL 32951
(321) 723-3556

❖ **EEL Administration Office**

91 East Drive
Melbourne, FL 32940
(321) 255-4466



TOURISM DEVELOPMENT

(321) 433-4470 ■ WWW.VISITSPACECOAST.COM

Financed by 5% tourism tax, Space Coast Office of Tourism promotes the Space Coast to draw visitors to our area; fund improvements, beach maintenance, renourishment/erosion control; operates Visitor Information Center at Kennedy Space Center; maintains funds for capital facilities improvements; and funds construction of Brevard Zoo and Space Coast Stadium improvements.

MAJOR ACCOMPLISHMENTS:

■ Tax collections were over \$8.3M; 15.0 % above budgeted projections and 1.7% above previous years collections ■ Continues forward movement on new visitor center on I-95 in Titusville partnering with the FDOT; projected groundbreaking in 2013 ■ Continued to staff Visitor's Center at Kennedy Space Center Visitor Complex ■ Working with City of Cocoa Beach and Department of Environmental Protection to construct three-mile boardwalk in city of Cocoa Beach ■ Continued ongoing cooperative marketing campaign with tourism partners to increase interest in space missions ■ Participated in 2012 Fireball Run – a race to recover America's missing children. Gained PR over \$40M; 11M news viewership; 800,000 in-route impressions; over 25,000 attended start/finish line events; over 50M radio impressions; estimated 100,000 online hours ■ Partnered with Natural Resources to maintain sand on beaches; to get water quality right for our rivers, lakes and estuary system and to maintain groundwater quality thru petroleum storage compliance ■ Public Relations focused on: communicating destination's continued relevancy in space-related tourism; leveraging arrival of Space Shuttle Atlantis; promoting beaches, wildlife, etc. and increasing visibility; provided support for trade shows and meetings. Media efforts generated 178 media placements, resulting in over 42M impressions, and over \$500,000 in reciprocal advertising value ■ Approved overall look to social profiles; launched 3 sweepstakes through social profiles; gained over 2,000 friends; participated in Visit Florida's 3 for Free sweepstakes; added pinterest to social network profiles; provided free social media workshop to partners ■ Scheduled workshop on overhaul of Green Lodging Program with Q&A session ■ Developing new website; new search engine company resulted in 20,000 more visitors in less than 6 months ■ Awarded \$100,000 in marketing assistance/co-op advertising to 4 Chambers ■ Continued working with local tourism industry to expand budget. Partnerships with Cocoa Beach Hotel Motel Association, KSC, Port Canaveral, and Melbourne International Airport supplemented budget by \$300,000 ■ Continued to work with Brevard Cultural Alliance with Cultural Marketing Initiative, implemented to target potential arts patrons in established, overlapping drive markets ■ Rolled out new initiative with Visit Florida; web listings on VisitFlorida.com and co-op opportunity with "Florida Travel + Life- Affordable Luxury" TV series which featured episode on destination ■ Sponsored major special events; Thunder on the Beach, high speed boat races; Cocoa Beach Air Show; Runaway Country Music Fest; Hot Rod Power Tour; 15th Annual

Space Coast Birding and Wildlife Festival; Art of Sand; Brevard Zoo Dinosaur Exhibit; Space Coast Marathon; Melbourne Beaches Music Marathon; and Smoke on the Water ■ Continued to co-op, seeking association with corporate, military and religious meetings groups ■ Supported tourism related activities with over 30 sales representatives from hotels, attractions and transportation who meet and plan group sales missions to different trade shows ■ Updated Snooze and Cruise brochure promoting additional room nights in local hotels for cruise passengers ■ Awarded Gold Addy and Silver ADDYs for TV spots and won Visit Florida Flagler Award for TV campaign ■ Continued through The Buchanan Company to promote area as a destination for sporting activities. Over 60 events were held in 2011- 2012 with approximately 23,984 room nights and over \$20M in economic impact ■ Continued to broadcast events live on spacecostsportstv.com, over 250,000 people from around the world saw spots promoting area ■ Continued partnership with Event Strategic, a 40' recreational "Beach Bus" that travels around Florida, Georgia, northeast and Canada to 200+ events annually with iwantmyspacecoast.com prominently displayed ■ Worked with production companies to film documentaries; music videos; and fashion shoots, TV shows and commercials ■ Awarded \$140,000 to Keep Brevard Beautiful to clean beaches



FAST FACTS» No tourism activities are funded by Brevard County general fund; all funds are collected from visitors who stay at a hotel, motel, condominium, or campground for less than six months.
■ All rocket launches are listed on the TDC website: www.visitspacecoast.com

■ The Space Coast Office of Tourism produces an annual Vacation Planner that answers questions for visitors planning a vacation to our area. It serves as the fulfillment piece when people call (877) 572 3224 to request information

(321) 633-2050

The Facilities Department's responsibility is to ensure that facilities operations support the County's day-to-day core business, to oversee the construction of new facilities, and to maintain and renovate existing buildings.

MAJOR ACCOMPLISHMENTS

Completed 9 projects funded by \$2.9M Energy Efficiency and Conservation Block Grant and netted \$100,000 in FPL rebates. New technology was employed with the installation of photovoltaic roof panels at County Service Complex Titusville that will generate supplemental electricity. The replacement of 389 windows with "low E" windows at Detention Center will reduce solar heat load and reduce energy costs ■ Completed major building renovations at Detention Center; replacement of 50-year-old elevator at County Service Complex Merritt Island; Government Center Viera Building C, HVAC improvements; and Detention Center Administration Building and Maintenance Facility roof replacements ■ Began design of replacement Sheriff's North Precinct, currently housed in a deteriorated 25-year-old modular. Completion is expected in December

2013. Tourism Development Commission's Visitor Center, Mims; Traffic Engineering Management Building, Viera; and the Emergency Operations Center, which will be located in Rockledge/Viera vicinity are underway ■ Remodeled Tax Collector's Office at Sarno Road facility in Melbourne ■ Purchased new 31,000 sq-ft facility in Melbourne for Supervisor of Elections Support Center ■ Installed vehicle exhaust systems in all 21 fire station equipment bays ■ Departments countywide are participating in the new Energy Performance Contracting Project to implement energy, water and wastewater efficiency and conservation measures in County facilities. All energy-reducing capital improvement projects will be financed through the guaranteed savings realized in the utility bills, with no initial capital cost to Brevard County ■ Facility condition assessments are ongoing ■ Worked to conserve energy and save money: implemented methods for lowering utility costs, energy consumption and reducing carbon footprint emissions. Qualifying energy savings project costs will be offset by future utility bill savings guaranteed by the contractor as part of the new energy performance contract

UNIVERSITY OF FLORIDA EXTENSION OFFICE

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MAJOR ACCOMPLISHMENTS:

■ Over 1,000 people attended Extension education expos, learning about canning and preserving, gardening and landscaping, home improvement, locally produced goods, and recreational activities ■ Partnered with Brevard WorkForce to teach financial management skills to job seekers. Over 100 people attended in initial four months ■ 4-H awarded grant to implement community school gardens. To date, 4 schools gardens have been installed where students are learning STEM skills while growing their own food ■ Over 10,000 individuals learned how to eat healthier by consuming more fruits and vegetables, and how food affects overall health through Food and Nutrition Program ■ Completed 3rd growing season with over 260 people learning how to grow and preserve their own food through Be Healthy, Grow Your Own class

FAST FACTS» In Brevard County, over 29,000 people are employed in the agriculture industry.

■ In Florida, Brevard County ranks No. 4 in sod production.

■ Extension can help you earn a variety of licenses and certifications including Green Industry Best Management Practices, FDACS fertilizer and pesticide licenses, food handler certification, Florida Master Naturalist, Master Gardener, Florida Friendly Landscape, and much more.



PUBLIC WORKS



(321) 617-7202 ■ WWW.BREVARDROADS.US

Public Works is responsible for installation/construction and maintenance of all County-maintained roadway systems in Brevard County, including resurfacing and reconstruction of existing roadways; maintenance of drainage systems, traffic signals, traffic signs, and roadway striping; permitting of improvement in the County right-of-way; surveying; and construction of new and widened roadways, sidewalks and intersection improvements.

MAJOR ACCOMPLISHMENTS:

CONSTRUCTION: Completed 10 projects including: Minton Road and Eber Road turn lane; Hollywood Blvd. & US 192 intersection improvement and St. Andrews Extension ■ Completed 75 miles of resurfacing in Districts 1 & 2 utilizing gas tax funds

PROJECTS UNDER CONSTRUCTION: S. Wickham Road Widening Project-US 192 to Nasa Boulevard ■ Al Tuttle Trail ■ Continuing resurfacing in District 1 & 2 ■ Dirt road paving of 1 street in District 1

PROJECTS UNDER DESIGN/RIGHT-OF-ACQUISITION: 26 projects, including: St. Johns Heritage Parkway; Barnes Boulevard Widening Project—Fiske Boulevard to Murrell Road; Fortenberry Ave. & Plumosa St. intersection improvement; Hollywood Blvd. & Fell Road Intersection Improvement; Dirt road paving of Lionel Road

DEVELOPMENT REVIEW AND INSPECTION SERVICE: Issued 660 right-of-way permits ■ Performed 3,314 development and right-of-way Inspections ■ Performed 193 plan reviews ■ Performed 574 stormwater erosion protection compliance inspections

ROAD AND BRIDGE PROGRAM: Maintained 1088 linear miles of roadway and 2,400 linear miles of canals/ditches ■ Replaced 2,243 LF of drainage pipe and cleaned 28.55 miles of drainage ditches in North Brevard; replaced 1,523 LF of drainage pipe and cleaned 9.7 miles of drainage ditches in Central Brevard; replaced 1,277 LF of drainage and cleaned 75.8 miles of drainage ditches in South Brevard ■ Used 641 tons of asphalt to

patch potholes ■ Mowed over 13,662 acres of right-of-way ■ Removed tires and mowed retention ponds ■ Replaced 421 square yards of concrete sidewalk and storm basin tops ■ Cleaned over 391 miles of roadway ■ Performed routine maintenance to over 2,848 feet of pipe

LANDSCAPING SERVICE: Continued maintenance of landscaping on major roads such as Pineda Causeway, Dairy Road, Fay Boulevard, Wickham Road, Nasa Causeway, US 1, SR 520, SR 3, etc. ■ Completed Phase II Wickham Road landscaping modifications (Suntree Blvd. to Pinehurst)

CONSTRUCTION SERVICE: Completed construction on Fortenberry Stormwater Pond Phase I; Minton Road Overpass Reconstruction; Rodes Park Telemetry Tower; Fortenberry Stormwater Pond Phase I; St. Andrews Blvd. Extension Project; Blount's Ridge Road Realignment Project; Valkaria Lakes Drainage Project; Hazardous Waste Facility Phase 1; 163 other Miscellaneous Projects

SURVEYING AND MAPPING PROGRAM: 10 projects, including: Added 51 new benchmarks to Vertical Control Network, new total 1,048 ■ Completed new County Commission District Boundary legal descriptions ■ Completed modification of all voting precinct legal descriptions ■ Completed northeast quadrant of City of Rockledge stormwater & sanitary GPS/GIS asset mapping

ENGINEERING PROGRAM: Of 45 speed hump requests, 6 were approved ■ Of 16 streetlight requests, 9 were approved ■ Processed 142 special events ■ Processed 90 County MOT and road closure notices ■ Processed over 230 development reviews/inspections

TRAFFIC OPERATIONS: Over 9,800 signs installed/maintained; 10,000 signs fabricated to fill job orders ■ Repaired 206 streetlights ■ Responded to approximately 150 school flasher trouble calls ■ 7 intersections for the reconstruction of SR 513 ■ Upgraded pedestrian facilities to add countdown display at 30 intersections ■ Replaced, repaired, and restored UPS operation at 106 traffic signals ■ Monitored approximately 24 FDOT & local construction projects ■ Upgraded 24 traffic controller cabinets ■ Installed 4 Speed Sensing Flashers on S Tropical Tr and Pineda Cswy ■ Installed 2 curve warning flashers on N Banana River Dr @ Martin Blvd ■ Assisted FDOT with 12 intersection signal rehabilitation ■ Deployed Variable Message Boards 5 times for various events ■ Completed 56 miscellaneous traffic studies ■ Intelligent Transportation Systems ■ Reconfigured Traffic Operations office to create temporary Traffic Management Center ■ Upgrading and installing hardware on following corridors to upgrade them to Adaptive Traffic Control: Palm Bay Road; Minton Road; US 192 (I-95 to Dairy Rd); Eau Gallie Blvd (Wickham Rd to Pineapple Ave); US 1 (Babcock St. to Lake Washington Rd); Wickham Road (US 192 to Sarno Rd); US 1 (Eyster Blvd to Peachtree St); SR 520 (Clearlake Rd to S Banana River Dr); SR 405 (US-1 to SR 50); SR 50 (I-95 to SR 405)

ROADWAY MARKINGS: Completed 416 miles of striping



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